

SERVICE OVERVIEW

Getting Started with Magellan Risk Guard

Uncover and address risky content by combining text mining, computer vision, data visualization and remediation capabilities into a single intuitive application.



Simple and straightforward approach to **rapid deployment**



Vast experience in **artificial intelligence**



Expert knowledge in Information Management



Privacy assessments and advisory services to **reduce risk**

OpenText understands that customers want to get started right away with the software they have purchased and achieve a quick ROI while ensuring a smooth deployment.

OpenText Professional Services offer two types of packages that will facilitate a quick start and provide an expert partner to walk organizations through the entire development lifecycle.

Magellan Risk Guard Starter Package

A swift deployment leads to early adoption and a fast ROI. The Starter Package delivers the following:

- Magellan Risk Guard deployment in one production and one non-production environment.
- Connectors configuration for file shares or an OpenText Enterprise Content Management (ECM) repository.
- User authentication and authorization of the standard configuration using OpenText Directory Services (OTDS) basic model.
- Risk levels standard configuration based on customer input.

Learn more

- [Strategy & Advisory Services](#)
- [Privacy Capability Assessment](#)
- [Security Assessment](#)
- [Content Enrichment](#)
- [Search+](#)
- [IM Best Practices blog](#)
- [Key Areas for IM Transformation blog](#)

Magellan Risk Guard Tuning Package

For a more personalized configuration, the Risk Guard Tuning Package fits the off-the-shelf risk models to a customer's specific content and context. Simple tuning will allow customers to enjoy all the benefits of Risk Guard, without building new models or performing customizations. Activities include:

- Rules and risk assignments review
- Magellan models optimization and configuration, fitted to customer content
- Report created of optimizations performed for PII and PSI identification

Simple and straightforward approach to rapid deployment

OpenText Professional Services brings a wealth of knowledge from day one. Our experts know what is needed for the software to run efficiently and securely. A services engagement removes the uncertainty of deploying a new product and sets a clear path from start to finish.

Experienced consultants in artificial intelligence

The team provide customers with consultants with computational linguistic and data science expertise and knowledge. We have developed a range of best practice checks supported by specifically designed assessment tools based on decades of experience and thousands of engagements. Our goal is to configure the system in a way that delivers an excellent experience for business users.

Expert knowledge of Information Management

Data governance solidifies the direction and oversight for information management. The exercise of control and authority over the management of data assets results in data that is managed properly, according to defined policies and best practices to ensure that customers get value from its data assets. Additionally, it provides a foundation for employee usage and processes to reduce risk.

Privacy assessments and advisory services to reduce risk

We understand that every organization has different policies regarding stored content. Our trained thought leaders are prepared to personalize the risk models included with Magellan Risk Guard to your business needs. OpenText provides each customer with tailored privacy assessments, advisory services in risk and compliance, and provides guidance on leveraging ethically the technology to uncover and remediate privacy issues.

➔ **Solution consulting services**

Implementation, integration, migration, upgrades, etc. »

➔ **User adoption consulting, education, and certification services**

Training (instructor led: remote or in-person) and Learning Subscription (self-paced) »

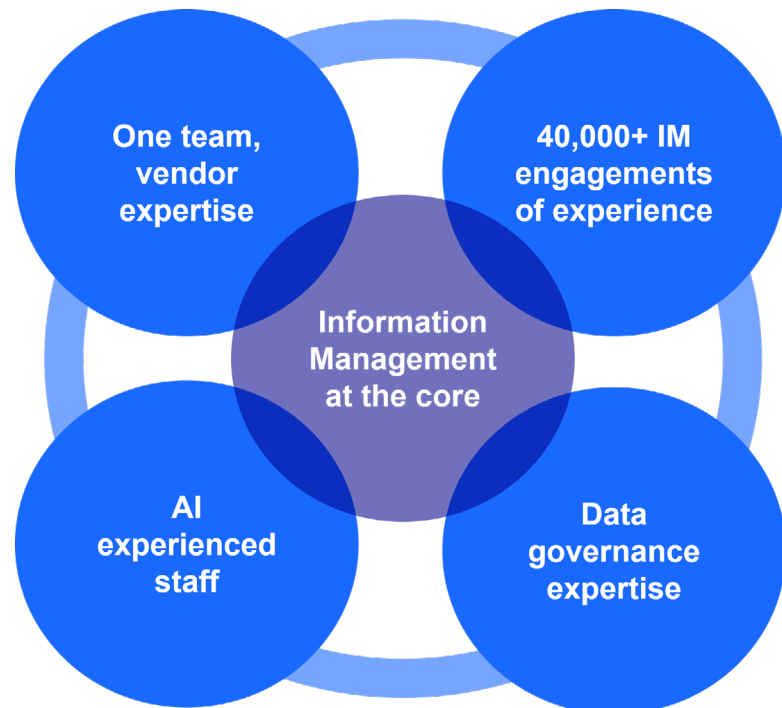
Certification (product and role-based) »

➔ **Managed Services**

Fully managed or assistive services »

Results that make a difference

You can be assured that engaging OpenText Professional Services will help better identify high-risk content in file shares and ECM systems based on configurable risk levels. The team offer mitigation techniques to act on tagged content and provide reporting and audit trails for compliance tracking. OpenText Professional Services also offers valuable additional services to ensure security and privacy compliance to avoid reputational damages and strengthen corporate integrity.



For more information please contact us at magellanservices@opentext.com or learn more

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

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