

OpenText™ Decisiv™

Transform knowledge management for the competitive advantage with AI-powered enterprise search



Quickly find the most relevant information with AI



Automate knowledge sharing and collaboration



Integrate powerful single sign-on (SSO) across working environments to save time



Gain the competitive advantage

Knowledge workers, including lawyers, spend up to 22 percent¹ of their work hours searching documents scattered across dozens or more of internal data sources—from email, matter management and document management systems to Microsoft™ SharePoint™, billing and matter management systems, cloud file share drives and more.

Whether client, matter or work product-related, finding all the relevant information in a single search is challenging for most knowledge workers. OpenText™ Decisiv™, an enterprise search and knowledge management tool, helps teams quickly and automatically search, access and share relevant information scattered across departments and content repositories. With an award-winning analytics engine augmented by machine learning, data visualizations, and a robust filtering interface, organizations benefit from Decisiv's universal and searchable view into their business and information systems, driven by the power of AI-powered search with OpenText™ MindServer™.

Quickly find the most relevant information with AI

By leveraging MindServer within Decisiv, organizations can expedite and simplify organizational search applications. By securely crawling and indexing information from any source, Decisiv creates concept search models based on content and extended metadata contained within the enterprise. These concept models significantly improve the quality of enterprise search results by identifying related information across different sources and ranking search results by relevance. As documents change and new information is added, Decisiv incrementally crawls and updates the models, ensuring that search results are accurate, current and immediate.

¹ According to IDC, The State of Data Discovery and Cataloging, 2018

With built-in advanced search capabilities, including concept recognition, predictive research to smart filtering, Decisiv locates, identifies and surfaces the most relevant information to the top of the search. With smart search capabilities not limited by the shortcoming of keyword searches, which are notorious for being simultaneously over- and under-inclusive—Decisiv users can search billions of records and find what they need, and only what they need, quickly, without knowing precise keywords.

Further, by deploying a supervised machine learning algorithm, knowledge workers train the system with exemplar documents to automatically retrieve and predict relevant content. As users search the firm's data sources, AI runs in the background to identify and surface related information.

Automate knowledge sharing and collaboration

Every organizations dreads this scenario: the email from colleagues asking if you have experience with a specific topic, process or precedent or if you know the location of topical or expert information. Decisiv accelerates team collaboration by eliminating manual time and effort requesting information, repetitive and complex enterprise search-related tasks.

By saving and sharing complex search setups, bookmarking information already found, and setting notifications on saved searches, knowledge workers can re-execute search tasks and automatically access the most up-to-date information. With customization and personalization capabilities, Decisiv users can eliminate reinventing the wheel with new searches, share complex search criteria and access relevant information quicker.

Integrate powerful single sign-on (SSO) across working environments to save time

With single sign-on, Decisiv saves valuable research time by seamlessly integrating with enterprise data stores, generating a unified view regardless of how siloed or disparate they are. Administrators can efficiently embed Decisiv's powerful search capabilities into an even broader range of applications, such as conflicts systems, project management, CRM, and mobile-optimized search interfaces. Additionally, Decisiv can be customized for search from inside working environments such as SharePoint, eDOCS InfoCenter and devices, using a seamless and consistently powerful and personalized experience. With SSO, users benefit from:

- Single search from one place to find all relevant information, eliminating the need to search multiple systems;
- Gaining visualizations of data from multiple sources for a complete picture of a matter or a lawyer; and,
- Accessing new information sources that the user may not always think of at the time of the search.

With SSO, knowledge workers now eliminate repetitive and complex enterprise search-related tasks, improve collaborative knowledge sharing, and save valuable research time.

Gain the competitive advantage

Decisiv helps organizations by enabling users to take strategic advantage of their organization's collected accumulated knowledge and IP, and by quickly delivering the most accurate information for clients, matters or other needs. Use cases include:

- Creating expert directories and winning new business by satisfying prospective client demands quickly;
- Serving existing customers more efficiently and cost-effectively by avoiding write downs or unbillable hours for research;

“Decisiv Search improves our efficiency and makes it easy for each of our lawyers to draw from the full intellectual power of the firm.”

Jeff Rovner
Managing Director for Information
O’Melveny & Myers LLP

“Many search platforms oversimplify our information-access challenge. What sets Decisiv apart is its ability to respect the relationship between the multiple dimensions of our information: the text, the people involved, and the related project or matter—which sets the context around the information.”

Oz Benamram
Chief Knowledge Officer
White & Case LLP

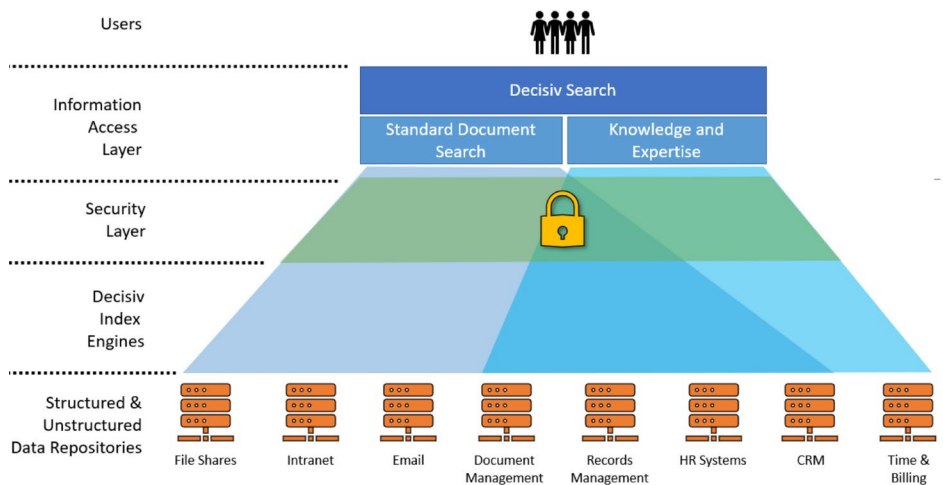
- Assessing staffing and past performance;
- Getting project teams up to speed faster on issues;
- Quickly finding colleagues with specific knowledge and experience;
- Performing legal search into past matters for case strategy; and,
- Serving internal and external stakeholders by delivering the most accurate responses (e.g., FOIA and other requests).

With myriad use cases, Decisiv enables organizations to differentiate their services and increase profitability.

OpenText™ Decisiv™ transforms knowledge management with AI-powered enterprise search by executing a single search criteria across multiple repositories augmented by machine learning, data visualizations and a robust filtering interface. By incorporating information from the organization’s institutional knowledge stores, without the need for expensive technical resources or junior staff, Decisiv gleans smarter information faster.

Whether working on-prem, remotely or via a mobile device, knowledge workers now have all the information at their fingertips.

• OpenText Professional Services



OpenText™ Decisiv™ is an enterprise search engine that goes beyond keywords to search multiple repositories at once to find key documents, view projects and identify internal subject-matter experts.

OpenText Decisiv features

Highly scalable and secure architecture

Easily search across billions of records instantly while respecting the native security of the source system.

Work anywhere, anytime

Accelerate team productivity by accessing Decisiv in the cloud, on-prem, remotely or via mobile devices. Remote users can easily and securely access necessary documents via corporate VPN and over HTTPS from an existing browser.

Intuitive interface

An intuitive UI and visualizations enable rapid search and document preview.

OpenText Decisiv features

Secure integration	Create a secure, single sign-on to enterprise information systems. Decisiv supports more than 50 enterprise content connectors and crawlers, including Microsoft® SharePoint® and OpenText™ eDOCS™ and OpenText™ Content Server™.
Customizable access	Set up the UI to complement working environments. For example, by adding the classic Decisiv UI inside SharePoint with Content Delivery over SharePoint (CDS) and Webparts, users can work in their desired environment, eliminating toggling between different application browsers.
MindServer AI-enhanced search	Find specific information faster - even without matching on exact keywords - integrating concept analysis and supervised machine learning to automatically retrieve similar content.
Predictive research	Save valuable research time and costs by leveraging Decisiv's supervised machine learning algorithm that learns from human feedback to suggest more relevant query terms or documents.
Boolean search	Search using traditional keyword, Boolean and metadata.
Faceted filters	Organize content by date, file type and dozens of other fields.
Conceptual search	Automatically identify relationships between words throughout the entire database using content and context-based search surfacing relevant results without precise keywords
Phrase analysis	Identify key phrases within documents and create a rich conceptual map based on relationships among words. Discover terms you may have missed while including or excluding select phrases for better search results.
Smart filters	Filter search results based on any metadata field defined from the data source.
Data visualization	Organize results visually according to content and metadata. View simplified charts that help organize complicated search results.
Search personalization	Eliminate repetitive search tasks with bookmarks, folders, saved searches and preference calibration to quickly re-execute search tasks and automatically access the most up-to-date information.
Document viewer	Preview of results of over 400 document types.
Matters viewer	Group documents related to a project or matter together.
Knowledge search	Identify subject matter experts according to the content they have authored.
Research Panel	Pin results from multiple searches and then run AI to suggest related items.
Bookmarking and sharing saved search	By bookmarking information already found, saving and sharing complex search setups and setting notifications on saved searches, users can re-execute search tasks and automatically access the most up-to-date information.

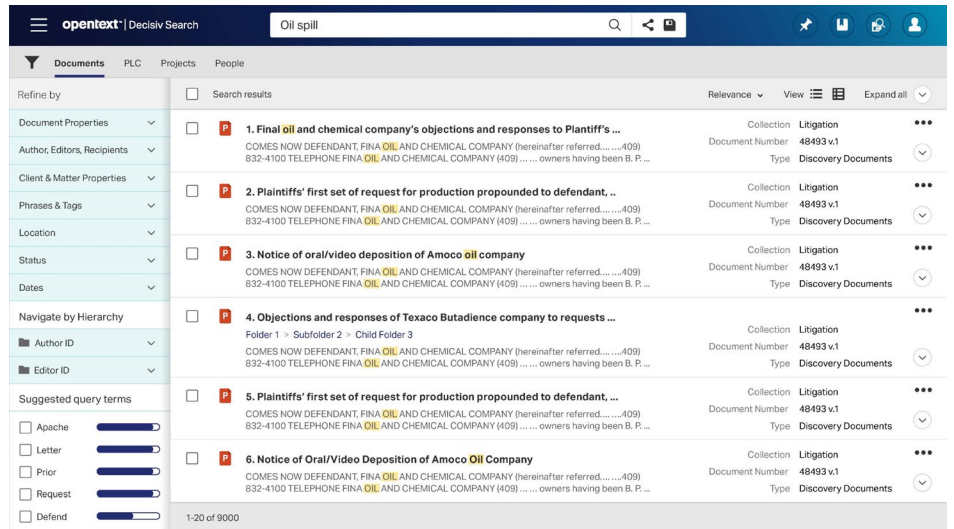
▶ Watch this recorded customer case study

➔ Read the business white paper:

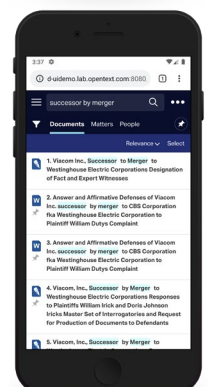
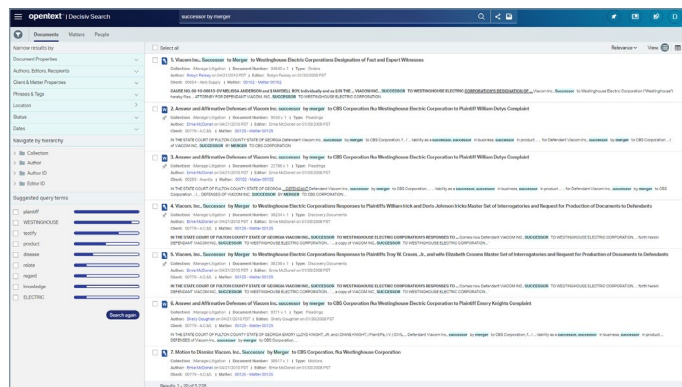
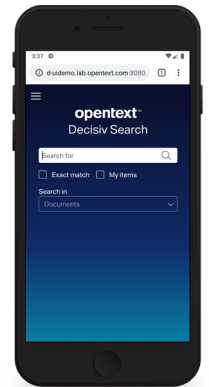
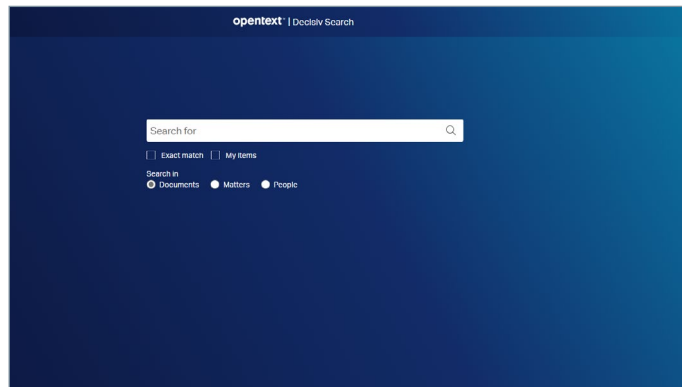
Leveraging AI to Transform Knowledge Management for the Competitive Advantage

▶ Hear this CIO's insider view in this recorded webinar

▶ See a recorded product demonstration



OpenText Decisiv accelerates search and access to relevant information across departments, content platforms, business applications and beyond with an award-winning analytics engine.



Decisiv accelerates team productivity - from on prem, in the cloud, mobile, to working remotely - by eliminating repetitive and complex enterprise search-related tasks, improving knowledge management for the competitive advantage.