



Success story

Oil and Gas

Industry

- Hunt LNG

Solutions

- OpenText™ Extended ECM for SAP® Solutions
- OpenText™ Content Suite

Results



Gained central, **integrated document repository**



Enhanced efficiency through faster and easier information retrieval



Improved productivity by controlling and auditing document centric processes



Increased information value through SAP integration



Enabled seamless deployment and **upgrades for customers**

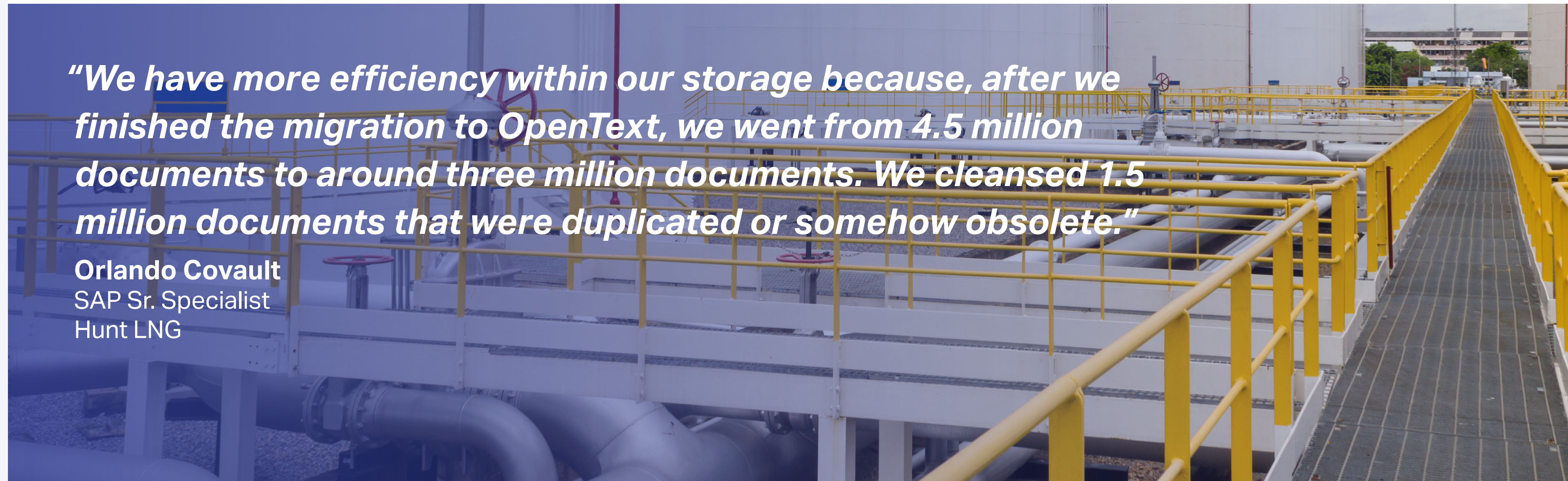


Oil and gas company powers integrated enterprise content management with OpenText

Hunt LNG Operating Co. improves efficiency and productivity with OpenText Extended ECM for SAP® Solutions

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Orlando Covault
SAP Sr. Specialist
Hunt LNG





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For more than 80 years, Hunt Oil Company has been a leader in the oil exploration and production industry. Hunt is one of the largest privately held companies in the United States, operating both domestically and internationally. The company is also one of the few independent oil and gas companies with liquefied natural gas (LNG) projects as a major line of business. With ownership in the PERU LNG and Yemen LNG projects, the company has developed expertise in a unique segment of the industry focused on commercializing otherwise stranded gas deposits.

Background

In 2010, Hunt Oil Company, along with its partners, inaugurated the first gas liquefaction plant to be built in South America. The 'PERU LNG' project comprises a 4.45-million ton per year gas liquefaction plant in Peru, along with a 408-kilometer pipeline installed across the Andes, and a marine terminal on the Pacific coast. The project positions Peru as a leader in the liquefied natural gas (LNG) industry in South America. Managing the LNG plant requires productivity, efficiency and innovation, and it quickly became apparent that the difficulty in linking documents and drawings to structured processes driven by SAP hindered those efforts. To assist with this digital transformation, Hunt LNG Operating Company selected OpenText™ Extended ECM for SAP® Solutions to provide employees with a better way to work with a centralized, enterprise-grade Enterprise Content Management (ECM) solution that uniquely integrates with SAP® environments.

Challenges

Decentralized content repositories

The highly complex task of managing LNG operations hinges on information—millions of documents that need to be quickly and easily accessed by anyone at any time. But, without an ECM system, locating a document proved as tricky as locating a natural gas deposit. Orlando Covault, SAP senior specialist at Hunt LNG, explained the challenges of document management without a central system: ***“During the construction of the plant, we had many document management issues. For example, in the commissioning phase of the plant, we received a lot of documentation from multiple vendors. We needed to store this in a proper, organized way, but it was a great challenge.”***

Without a formal ECM platform, employees were storing documents in multiple locations, although a shared drive was acting as a main repository for documentation. ***“One of the things that used to happen was that some users would delete documents, move documents or maybe delete content from some documentation. Then other users would look for that documentation and it was gone,”*** said Covault.

With millions of documents and hundreds of users managing content across various disconnected information silos, locating accurate and current content when and where they needed it proved to be a challenge. Not having fast, easy access to critical content was hindering employees' effectiveness and efficiency. It was clear Hunt LNG needed to have only one system to centralize all documentation—to capture, manage, store, preserve and deliver content throughout the enterprise.

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Solution

Fully integrated SAP solution

The Hunt LNG team looked at several solutions before deciding on OpenText. Since Hunt LNG uses SAP for its business applications, OpenText was a natural choice due to its close and longstanding partnership with SAP, as well as being the leader in the area of transactional content management. The solution adds data and document archiving, imaging, document management, collaboration, certified records management and application-spanning virtual views of related information to SAP systems. Integrating content with business applications like SAP increases the value of the system and the content by making it available in the context of business processes.

“OpenText Extended ECM for SAP Solution was the winner because we looked at the potential to focus not only on the document management within the plant, but also to join those documents to SAP processes,” said Covault. ***“The main driver was the ability to join all the documentation from SAP within the same system where we’re working with documents that do not belong to any process inside SAP. That was the winning criteria.”***

Implementation

Getting up and running on the new ECM platform has been no small task. Millions of documents had to be migrated from five different systems to OpenText™ Content Server, the repository and foundation of the OpenText solution. ***“We recently completed migration of 4.5 million documents from all the different storage sources. So now, all users are working only in OpenText™ Content Suite. The next step is to start putting all the SAP documentation inside Content Suite,”*** said Covault.

Benefits

Today, Hunt LNG employees have access to the new ECM solution and are averaging 13,000 actions daily on the system, from file searches to uploading documents. Hunt LNG has seen immediate improvements in efficiency and productivity as employees can quickly access the information they need. ***“This ECM solution has allowed our employees to efficiently access documents as Content Suite ensures that only the document owner is allowed to delete or move a file,”*** said Covault. ***“New employees who join the company see the OpenText system as a great tool because everything is organized well and users can access documentation quickly.”***

Improved productivity

Hunt LNG employees working on contracts enjoy enhanced productivity with the new solution, as document versioning issues are now a thing of the past. ***“We have several improved processes with contract generation and revisions between the user department getting the service and the procurement and legal department reviewing the contract. When employees used to work on a shared drive, it was chaos, but now we’re getting the preparation, revision and approval of the contract inside Content Suite. We’ve trained the users to look at the versions, to look at the audit trail of the document. Contract generation is a pretty smooth process now,”*** said Covault.

The team is also adding value to the contract process with a new feature they call the ‘Contract Log’. ***“This new feature will allow us to find all of the completed contracts that are saved in Content Suite, but the front end for that solution is going to be the SAP portal for retrieving contract information within SAP. It is essentially a three-system integration,”*** said Covault.

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Users, such as those in the community relations department, are able to better manage the programs in place because they can easily find all the documentation related to a program using the OpenText solution. The team has also integrated the solution with a GIS (geographical information system), allowing users to view all the programs displayed on a map and filter based on the activities by looking at the map.

Improved user efficiency and engagement

Not only is documentation no longer lost or deleted, users can also save content even if the system is down using the OpenText™ Office Editor feature. ***“I am a huge fan of the Office Editor, because you can be sure that users are not going to lose any work if the system is somehow not available. For example, we sometimes have issues because we have four sites, including the plant, corporate offices and the facilities for the pipeline, and those connections may fail between each other. The Office Editor keeps a local version of the document so that, once the connection is back on track, you can upload the document without an issue. This is a great solution for all our users,”*** said Covault.

Mitigating risk by controlling content

The new centralized solution has also delivered automatic, enterprise-wide governance to content for security and compliance purposes. Hunt has seen the benefit of minimized risks during audits. ***“We have different types of audits—shareholder audits, internal audits, governmental audits. The OpenText system has been a great tool, especially for shareholder audits. The feedback we received was that the information was straightforward to find, the system was easy to use and they are able to find documentation really fast,”*** said Covault.

Reduced storage requirements

With the new central system, the company has been able to save on storage space, as multiple storage solutions and duplicated documents have been eliminated. ***“We have more efficiency within our storage because, after we finished the migration to OpenText, we went from 4.5 million documents to around three million documents,”*** said Covault. ***“We cleansed 1.5 million documents that were duplicated or somehow obsolete.”***

Future

Covault plans to have the Extended ECM integration with SAP fully deployed by the end of this year. He knows this initiative plays an important role in helping Hunt LNG deliver the world-class PERU LNG operations, which will provide economic development and growth for the country and its people for decades to come.



About OpenText

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